



Open Forum – Spring 2021 March 3, 2021

Office of the Registrar

Note: Please mute your mic when entering. Based on expected attendance numbers, please use the chat feature to ask any questions. Our teams are monitoring and answering or will present question to everyone if we need to further discuss. Thanks for attending. Also, we are recording to provide notes to those who are unable to attend.



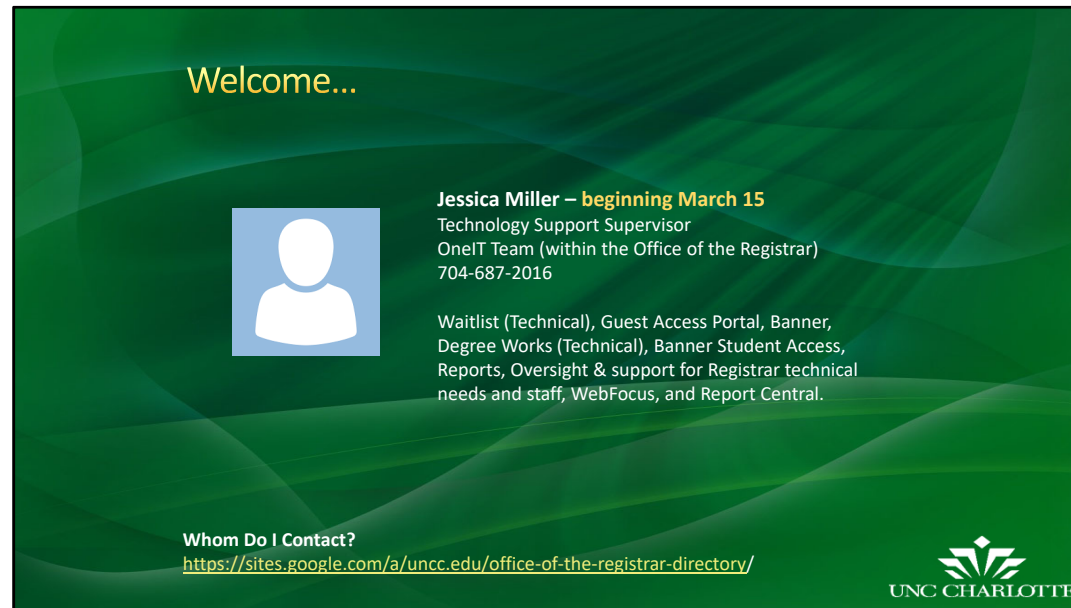
Our Agenda

- Welcome
 - [Staff Changes](#)
 - [Informational](#)
 - [Policy Focus](#)
 - [Projects](#)
 - [Your Interests](#)
 - [Food for Thought](#)
- Discussion, Questions, &/or Suggestions


HAPPY CLASS REGISTRATION
MAY THE ODDS BE EVER IN YOUR FAVOR!








Welcome...



Jessica Miller – beginning March 15
Technology Support Supervisor
OneIT Team (within the Office of the Registrar)
704-687-2016

Waitlist (Technical), Guest Access Portal, Banner, Degree Works (Technical), Banner Student Access, Reports, Oversight & support for Registrar technical needs and staff, WebFocus, and Report Central.

Whom Do I Contact?
<https://sites.google.com/a/uncc.edu/office-of-the-registrar-directory/>


UNC CHARLOTTE

Jessica is a previous UNC Charlotte employee. She is coming back to UNC Charlotte from Winthrop. We look forward to working with Jessica!

Earlier today, we had someone accept our Information and Student Services Specialist position.





Room Capacities – Fall 2021

You can find room capacities for fall 2021 on our website.

<https://registrar.uncc.edu/resources/covid-19-classroom-capacities>

NEW, as of 8:30am today!

Fall 2021 in classroom seating will be 100% of pre-COVID seating

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Hot off the press...8:30 am today. We are moving rooms to 100%, which will require us to reopen schedule building. Some rooms will be too large, at 100%. Spreadsheet has been updated online and schedule builders have been notified and regained access to the schedule.


Q: With the fall schedule change to 100% - will the fall schedule still be visible to everyone on March 15?

A: Yes we are still planning to have the schedule go live by March 15th. More information will be sent to schedule builders soon.

Spring First Half Exams

Final Exams – Mar 16-17


Grades Due – Mar 19 by noon



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The image is a green-themed graphic with wavy patterns. It features a calendar icon with a red cover and a white page that says "Calendar". The text is centered and uses a mix of yellow and white colors. The UNC Charlotte logo is in the bottom right corner.

**Spring Second Half
PreReq Not Met Drop**




Has the Prerequisite been met?

March 19 – early AM preliminary list
– evening drop

Because first half grades are not due until noon on 3/19 (F) & classes beginning on 3/22 (M), the window to run a preliminary list for Associate Deans is small.

Spring 2nd Half registration remains open until Mar 23



Spring 2020 Pass/No Credit Elections

After grading closed

P/N Requests (Jun 1, 2020)

UG Courses					
Students: 14375					
Change:	Keep	P	N	TOTAL	
Grade					
A	23735	68	0	23803	
B	9704	4043	0	13747	
C	1255	8402	0	9657	
D	25	4080	0	4105	
F	7	0	3465	3472	
OD	0	2	0	2	
OF	0	0	26	26	
TOTAL	34726	16595	3491	54812	

GR Courses					
Students: 2344					
Change:	Keep	P	N	TOTAL	
Grade					
A	4577	7	0	4584	
B	406	310	0	716	
C	0	132	0	132	
TOTAL	4983	449	0	5432	

P/N Requests (today)

UG Courses					
Students: 14639					
Change:	Keep	P	N	TOTAL	
Grade					
A	24142	69	0	24211	
B	9944	4129	0	14073	
C	1314	8553	0	9867	
D	24	4148	0	4172	
F	9	0	3583	3592	
OD	0	2	0	2	
OF	0	0	27	27	
TOTAL	35433	16901	3610	55944	

GR Courses					
Students: 2387					
Change:	Keep	P	N	TOTAL	
Grade					
A	4658	7	0	4665	
B	422	316	0	738	
C	1	136	0	137	
TOTAL	5081	459	0	5540	

Remember the "H" option (high pass) was not available in the Spring semester.

Q: Did the Banner update to distinguish between P and H grades counting as prerequisites in specific terms take place so prerequisites won't need to be manually checked at the end of the term?

A: Yes, that update has been applied in the production environment

Fall 2020 Recap Prior to grade opening & Petitions

Term	Class	College	Count
Fall 2020	Freshman	Arts & Architecture	9
		Business	88
		Computing and Informatics	55
		Education	1
	Sophomore	Engineering	33
		Health & Human Services	16
		Liberal Arts & Sciences	1014
		University College	30
		Arts & Architecture	45
	Junior	Business	295
		Computing and Informatics	117
		Education	11
		Engineering	91
Health & Human Services		54	
Liberal Arts & Sciences		1703	
University College		6	
Arts & Architecture		70	
Senior	Business	394	
	Computing and Informatics	228	
	Education	37	
	Engineering	313	
	Health & Human Services	108	
	Honors College	1	
	Liberal Arts & Sciences	1930	
	University College	8	

Class	College	Count	
Senior	Arts & Architecture	95	
	Business	703	
	Computing and Informatics	491	
	Education	45	
	Engineering	751	
	Health & Human Services	154	
	Liberal Arts & Sciences	2283	
	University College	1	
	5th Yr or 2nd Degree	Arts & Architecture	2
		Business	6
		Computing and Informatics	13
Education		1	
Engineering		11	
Visitor, Escrow, Special	Health & Human Services	3	
	Liberal Arts & Sciences	37	
	Business	2	
	Computing and Informatics	1	
	Education	1	
TOTAL	Engineering	1	
	Liberal Arts & Sciences	95	
	University College	12	
		11365	



Larger number in spring 2020 than fall 2020, but we all know that fall was very manual and heavy use of petitions.

Spring 2021 Pass/No Credit Elections

Opens for 1st Half Term (after grading closes)
March 20 until April 2

Opens for 2nd Half Term & Full Term (after grading closes)
May 20 until June 1

Student Records
NOTE - Menu items have been alphabetized for your convenience

- Academic Petition
- Advising Transcript
- CAPP Degree Evaluation
- **UPDATE**** General Education requirements have been moved to the top of the evaluation.
- Course Catalog
- DegreeWorks
- Enrollment Verification/View Loan Deferments
- Final Grades
- General Student Record
- Dispute Advisor(s) and other Academic Information.
- Grade Replacement Request
- Midterm Grades
- Online Graduation Application
- Order Official Transcript
- New transcript ordering system, effective 6/5/2020.
- Pass/No Credit Grading Request **Available March 20th**
- Unofficial Transcript
- View Holds
- View Status of Transcript Requests (before 6/5/2020)
- The Office of the Registrar transitioned to a new transcript service provider on 6/5/2020.

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Spring students will make their election after the grades are posted so this form will not become available until after grading closes.

Q: Has there been discussion about going back to our original grading system where we don't have the P/NC and all the other accommodations as a result of COVID?

A: The P/NC option that is being offered now was designed for the pandemic. We will be going back to the original option for students to select P/NC before the drop/add date when this is over, unless the date is extended for the pandemic. This will include the high pass grade as well. Right now it's scheduled to revert back at the end of the summer.

Migration from CAPP

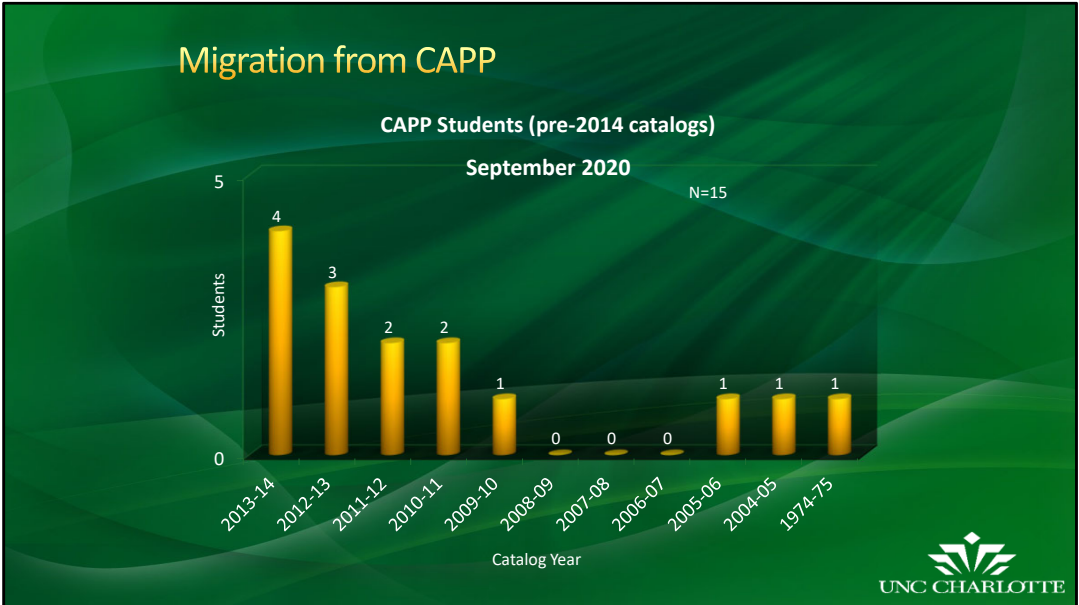
The Office of the Registrar is working with Associate Deans and OASES to transition away from catalog selections before 2014.

- As soon as all students have migrated to a newer catalog, CAPP will be decommissioned.
 - Moving to the 2014 catalog may not be in the best interests of the student, as another year might prove more beneficial.
 - It is encouraged to run a 'What-If' audit against all 7 years of catalogs to find the best fit.

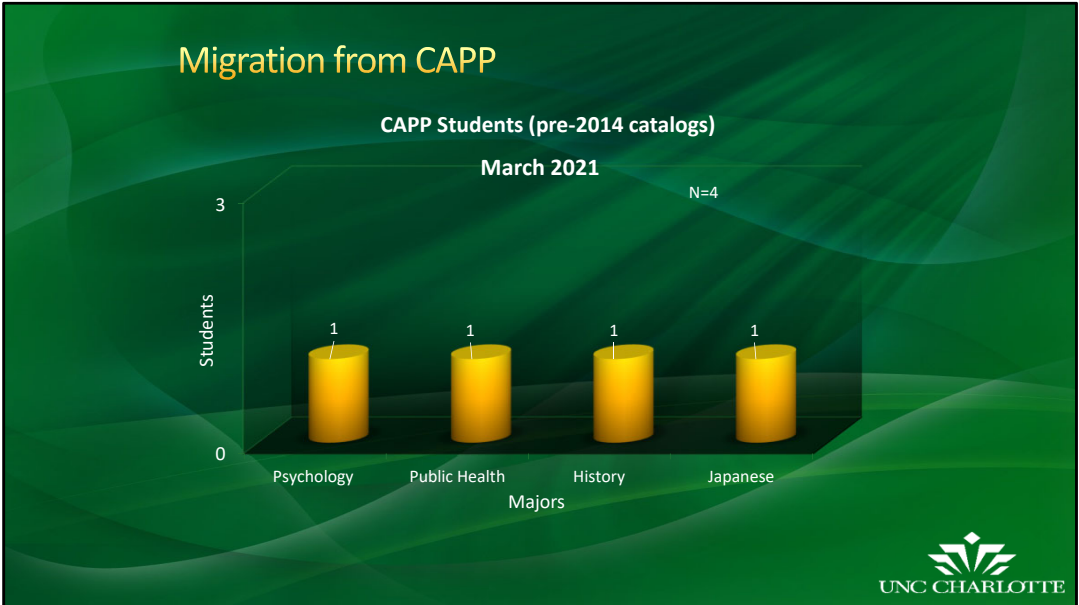
UPDATE



We talked about this at our last forum...so this is an update.



Students on older catalogs...
15 students on older than 7 years.



Students on older catalogs...
4 students on older than 7 years.
2010-2013

Kudos...we've come a long way in 6 months. Just 4 students to go before we can retire CAPP. No further catalog selections pre-2014 are allowed...only these that selected prior this change.

GRADUATING SENIORS: WATCH THE BAR

DEGREE WORKS

DEGREE PROGRESS

Requirements	98% or 100%	👍
Requirements	less than 98%	⚠️
Requirements	99%	⚠️

If your bar shows **less than 98% or 99%**, contact your advisor to review your degree audit. Apply to graduate at my.uncc.edu.

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Great graphic to put on the bulletin board in your office. I think we have some cards with this that we can share.

Graduation Services (GS) Pre-Clearance Timeline
Spring 2021

UnderGrad

*****Send Substitutions/Waivers in ASAP*****

Mid-March & Mid-April
 GS will email pre-clearance reports to academic departments for students with an audit percentage less than 98% or equal to 99%

May 17 (noon)
 Grades Due

May 20 – June 1
 Awarding for students with audits at 100% and who have made all of their pass/no credit elections.

May 21
 GS will email pre-clearance reports to academic departments for students with audits less than 100%.
 At this time, GS will need a response from the academic department for each student. Please indicate:

- *If the student should be denied graduation, OR*
- *Other information is still needed such as sub/waivers, transfer credit, credit by exams, or incomplete grades*

June 2 – July 8
 Awarding for students with audits at 100%.

June 15
 GS will send an email out to the students whose audits are not at 100% and to recommend consultation with their advisor. This gives the students time to register for 2nd Half Summer.

June 22
 GS will email preclearance reports to academic departments, and copy Associate Deans, for students with no departmental response.

July 7
 Must have approved grades for incompletes and official transcripts for transient study.

July 8
 Census Date for Summer 2021 – Deny spring 2021 graduation to remaining students with audits not equal to 100%



Substitutions/Waivers

Don't Wait!

Send them as soon as possible after you discuss with the student. We can get it into the audit, so it's visible and actionable for the next conversation. There is no need to wait until the month before graduation.

Early Entry Students: Substitutions submitted for graduate courses won't be visible on the audit until the course grade is assigned.



49er Next In-Progress Transfer Grades (TIP)

- 49erNext students with in-progress courses at their community college are reflected with TIP grades
 - This designation allows for UNC Charlotte advisement while participating in the program,
 - Enables participating students to register for courses in the upcoming term, and
 - They will eventually be trained on Degree Works and TIP provides a better view of where they are on their path.
- After grades are received and prior to the prerequisite not-met process, the TIP grades are either removed or converted to final grades.
- Enrollment Management is developing a process to efficiently handle this removal.



Courses Not Offered \geq 5 Years

The Office of the Registrar presented a list of courses that remain active, but have not been offered in the last 5 years, to the Associate Deans. It was recommended that departments review the list and inactivate course, as necessary. The academic policy related to this is under review.

<https://provost.uncc.edu/policies-procedures/academic-policies-and-procedures/course-numbering-and-status>
(Rule #9)



Courses Not Offered \geq 5 Years

2,163 courses have not been offered in 5 or more years.

1,160 courses have not been offered in 15 or more years, predating the migration to Banner.



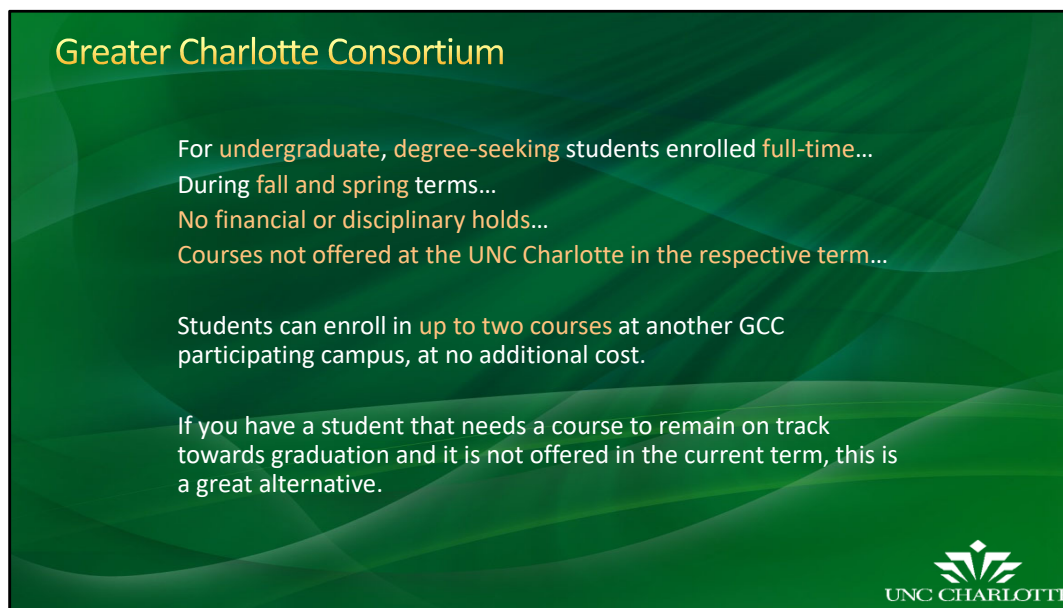


Three Opportunities for students to stay on track

- Greater Charlotte Consortium
- Inter-Institutional Agreement
- UNC Online

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Students in a bind....sections full...students not able to progress b/c the course is not available except in specific terms.



Greater Charlotte Consortium

For undergraduate, degree-seeking students enrolled full-time...
 During fall and spring terms...
 No financial or disciplinary holds...
 Courses not offered at the UNC Charlotte in the respective term...

Students can enroll in up to two courses at another GCC participating campus, at no additional cost.

If you have a student that needs a course to remain on track towards graduation and it is not offered in the current term, this is a great alternative.

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I would venture to say that the 4th highlight also refers to 'unable to get into a section'. We certify, so that rationale would work for me.

Q: What if the course at UNCC is full? Can they take advantage of it then?

A: Yes

Q: What about elective courses? We have trouble finding adequate elective options.

A: We could inquire, the final decision would be up to the other institution offering the course.

Q: Did you say that there was a mileage criteria for the Greater Charlotte Consortium?

A: The bylaws state the school must be within 40 miles of Charlotte for the Greater Charlotte Consortium and they must be a member. Member schools are listed here:

<https://greatercharlotteconsortium.org/members/>

Q: Do our students know that they have this as an option?

A: We hope that advisors share this information with students. There is also information available on the Niner Central website.

Q: I learned about UOL designation last year and have started using it in some gerontology courses. Is this part of the consortium? Do students know about this option?

A: UNC Online is a different program available for students <https://ninercentral.uncc.edu/courses-registration/registration-information/inter-institutional-opportunities/unc-online> -

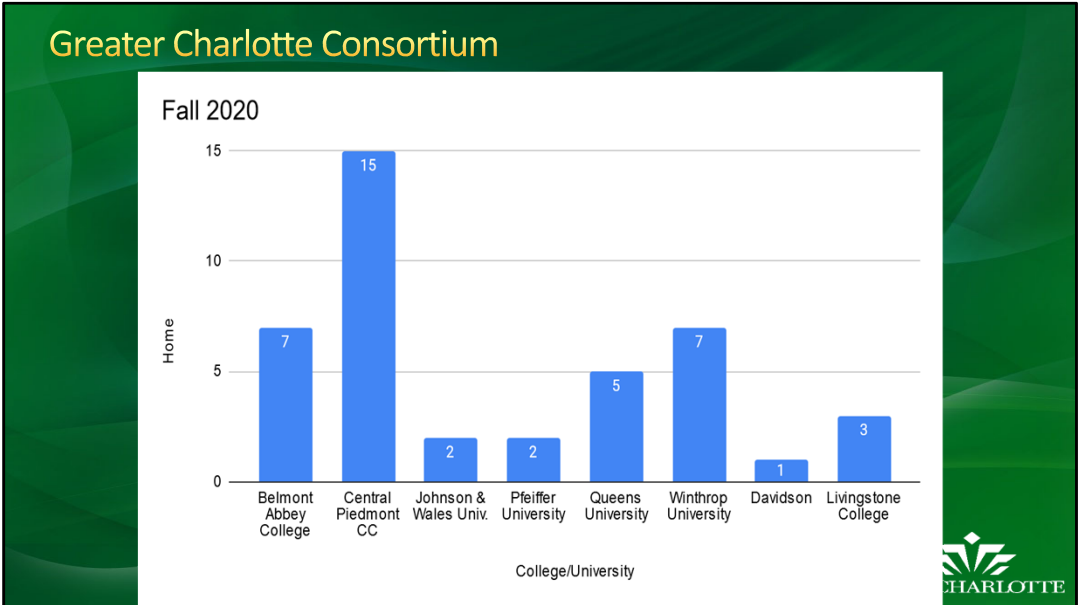
Greater Charlotte Consortium

Consortium Campuses

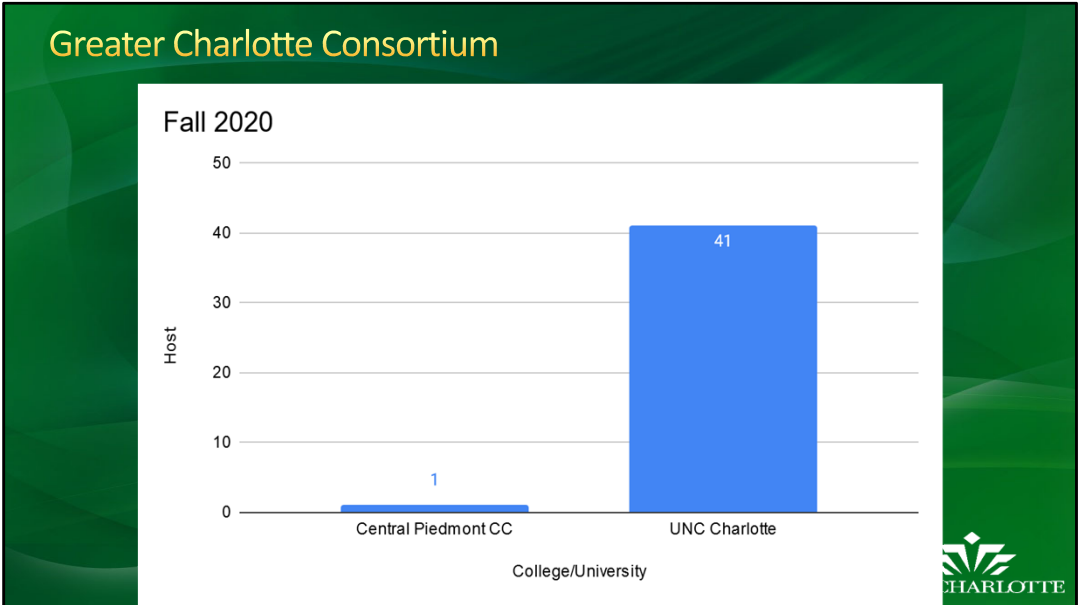
- Belmont Abbey College
- Central Piedmont Community College
- Davidson College
- Gaston College
- Johnson & Wales University – Charlotte Campus
- Livingstone College
- Pfeiffer University
- Queens University of Charlotte
- Rowan-Cabarrus Community College
- Wingate University
- Winthrop University



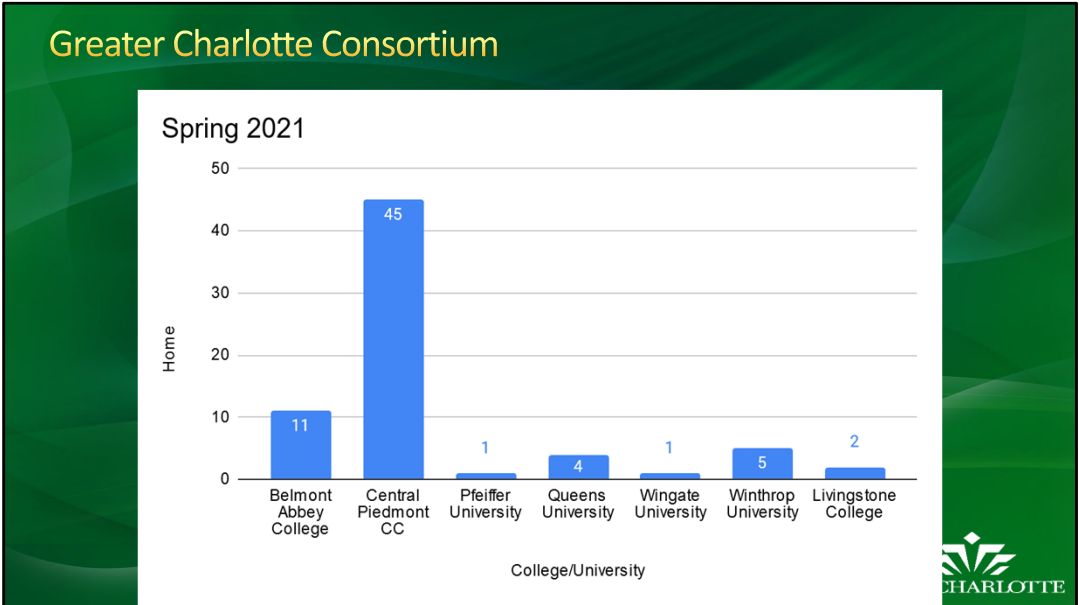
No additional cost other than the tuition at UNC Charlotte. If there are course fees at the other institution, the student will be responsible for these.



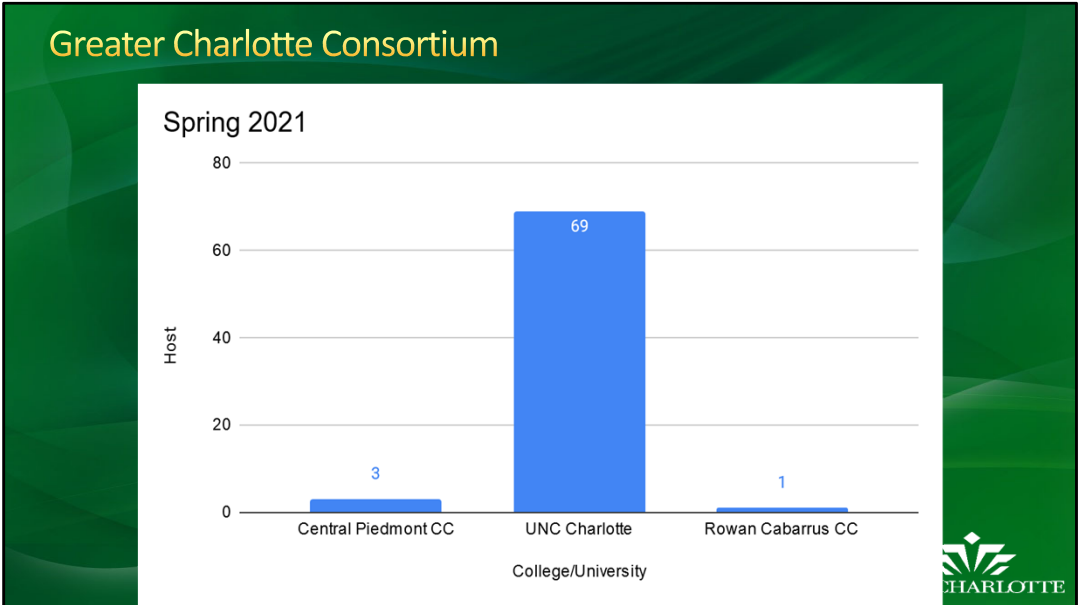
Where students are coming from, when they enroll at UNC Charlotte. You will notice UNC Charlotte is not listed because we are not sending students to the other campuses so we wanted to make you aware of options available to the students.



We are hosting the most students from the 40 mile radius of participating campuses.



Where students are coming from, when they enroll at UNC Charlotte. You will notice again that UNC Charlotte is not listed because we are not sending students to the other campuses.



Again, we are hosting the most students from the 40 mile radius of participating campuses.

This is not a competition. It merely points out that we are not taking advantage of this partnership.

Inter-Institutional Agreement

For undergraduate and graduate, degree-seeking students enrolled full-time (*balance of term – fall/spring; 3 hrs at UNC Charlotte*)...

During fall, spring, and summer terms...

No financial or disciplinary holds...

Courses not offered at the UNC Charlotte in the respective term...

Students can enroll in up to **two courses in the fall and spring**, and **one course in the summer** at another inter-institutional participating campus, at no additional cost.

If you have a student that needs a course to remain on track towards graduation and it is not offered in the current term, this is a great alternative.

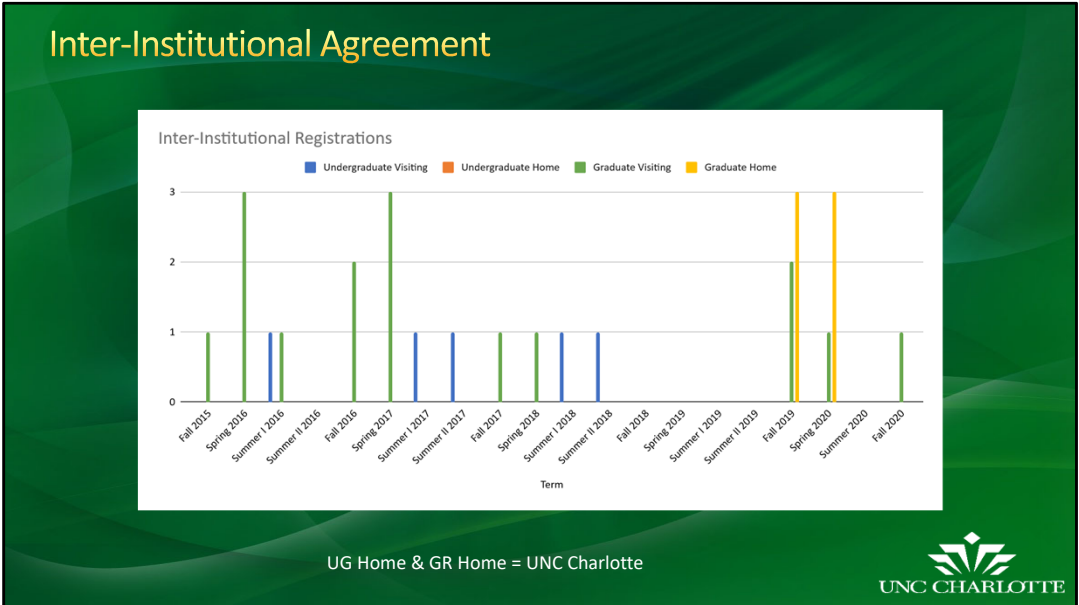


Inter-Institutional Agreement

Inter-Institutional Campuses

- Duke University
- North Carolina Central University
- North Carolina State University
- UNC Chapel Hill
- UNC Greensboro





Primarily only being used by at the graduate level – in yellow

Those 6 students in Fall 2019 & Spring 2020 come from...

- College of Education – PhD Educ Rsrch, Measure & Eval (5)
- College of Engineering – PhD Electrical Engineering (1)

UNC Online

For undergraduate and graduate, degree-seeking students enrolled full-time...

During fall, spring, and summer terms...

No financial or disciplinary holds...

Students can enroll in online courses at another UNC System campus, at no additional cost.

If you have a student that needs a course to remain on track towards graduation and it is not offered in the current term, this is a great alternative.



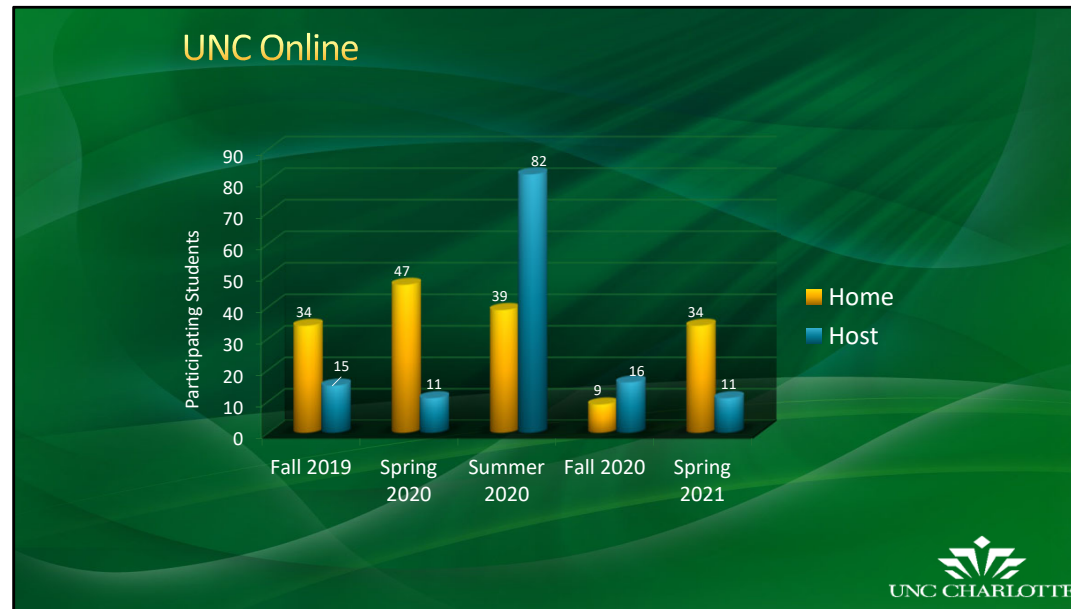
UNC Online

UNC Online Campuses

- Appalachian University
- East Carolina University
- Elizabeth City State University
- Fayetteville State University
- North Carolina A&T State University
- North Carolina Central University
- North Carolina State University
- UNC Asheville
- UNC Chapel Hill
- UNC Greensboro
- UNC Pembroke
- UNC Wilmington
- Western Carolina University
- Winston-Salem State University



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This slide indicates the number of UNC Charlotte students utilizing UNCO (yellow) and the number of students enrolling in our courses from another UNC campus (blue).

There is a second part I'd like to note. We could be making more of our online courses available through UNC Online. If a class has seats available after our students have registered and you need to ensure the class meets min enrollment numbers, you could open the course to other campuses.

- Spring 2021 – We made 22 out of 4074 courses available thru UNCO – 1%
- Fall 2020 – We made 13 out of 4680 courses available thru UNCO – 0%
- Summer 2020 – We made 307 out of 1405 courses available thru UNCO – 22%
- Spring 2020 – We made 7 out of 794 courses available thru UNCO – 1%
- Fall 2019 – We made 6 out 764 courses available thru UNCO – 1%

Three Opportunities – How to Register?

- Greater Charlotte Consortium
 - Application: https://greatercharlotteconsortium.org/wp-content/uploads/2020/12/GCC_Application_2019.pdf
 - Website: <https://greatercharlotteconsortium.org/>
 - Contact: specialenrollments@uncc.edu
- Inter-Institutional Agreement
 - Application: <https://ninercentral.uncc.edu/sites/ninercentral.uncc.edu/files/media/Documents/Inter-Institutional%20Form.pdf>
 - Website: <https://ninercentral.uncc.edu/courses-registration/registration-information/inter-institutional-opportunities>
 - Contact: specialenrollments@uncc.edu
- UNC Online
 - Application: <https://online.northcarolina.edu/> (NinerNet credentials)
 - Website: <https://online.northcarolina.edu/> (NinerNet credentials)
 - Contact: Monique.Wilson@uncc.edu



UNC Online process is completely automated. The website is the conduit for registration. The other two programs have applications. We make contact with the other campus. These are options to help our students remain on track towards graduation. All three are underutilized. Please share this information with your colleagues.

Instructional Methods Explained

Traditional (TR)

- Class meets 100% face-to-face during the scheduled meeting time, in the assigned classroom(s).

Banner Note:

- Meeting days, times, buildings & rooms entered in Banner

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Monique put this document together and we will include it in the newsletter when we send it out this week.

Instructional Methods Explained

Online/Internet Synchronous (IS)

- Class meets 100% online during the scheduled meeting time via an online conferencing medium. Students access content online. All testing (including final exams), classwork, and supplemental homework are to be completed and submitted online.

Banner Note:

- Meeting days and times entered in Banner. ONLINE_INTERNET entered in the building & room fields

Online/Internet Asynchronous (IA)

- Class is 100% online. There are no scheduled meeting times. Students access content online. All testing (including final exams), classwork, and supplemental homework are completed independently online, with respect to deadlines.

Banner Note:

- Tab through the term start and end dates. NO days, times, building or room entry in Banner (*Hours per week entry = 0*)



Instructional Methods Explained

Hybrid Synchronous (HYS)

- Class meets online and face-to-face. Both online and face-to-face instruction meets at the scheduled meeting times. Face-to-Face instruction will meet in the assigned classroom. Online instruction will meet via an online conferencing medium. Delivery of exams will be determined by the instructor, as well as classwork and supplemental homework.

Banner Note:

- Meeting days and times entered for both online and face-to-face instruction. Physical classroom location (building & room) entered for the face-to-face portion. ONLINE_INTERNET entry in the building & room fields for the online portion. This class should have multiple meeting patterns.

Hybrid Asynchronous (HYA)

- Class meets face-to-face at the scheduled meeting time in the assigned classroom. In addition, there is instruction that will be delivered online and completed independently by the student, with respect to deadlines. Delivery of exams will be determined by the instructor, as well as classwork and supplemental homework.

Banner Note:

- Meeting days and times entered for both online and face-to-face instruction. Physical classroom location (building & room) entered for face-to-face portion. NO entry for the online portion. DO NOT create a multiple meeting pattern by adding another line for the online portion.



Instructional Methods Explained

Hybrid Split*


(HYA or HYS)

- A hybrid modality adapted specifically for the COVID crisis. Its intent is to maximize utilization of socially distanced classroom space by splitting enrolled students into groups of 50/50 (*two-day meetings, ie. TR*) or 33/33/34 (*three-day meetings, ie. MWF*). Students meet face-to-face one day during the week, in the assigned room and online for the remaining day(s) either asynchronous or synchronous.

Banner Note:

- Separate sections are built in Banner for each group of the class at alternating F2F meeting times. These sections are cross-listed using a HYXXX cross-list identifier. (*The Split Hybrid Sections Guide for schedule building is available.*)

* Does not have an instructional method code specific to this delivery



Q: Maybe we don't know yet, but will this Hybrid Split option be available at all in fall 2021?

A: With rooms back to full capacity, we hope that allows for classes to be back to "normal". If there is a business case need, a hybrid split option could be used.

(from Nickcoy) Hi Elena, in addition to Olga's comment, please don't hesitate to reach out to the scheduling team at RegScheduling@uncc.edu. We'll be able to assist you in assessing the need for a Hybrid Split setup.




COVID-19 Policy Changes

In an effort to consolidate all of the academic policies impacted by COVID-19 in spring/fall 2020 and spring/summer 2021, the Office of the Registrar has pulled these policies together into one easy to find location. This also serves as a historical look at how spring was handled.

<https://registrar.uncc.edu/resources/covid-19-policy-changes>

- Pass/No Credit & Pass/Unsatisfactory
- Dean's & Chancellor's List
- Grade Replacement
- Withdrawal
- Transcript Comment

Additional Reference
<https://provost.uncc.edu/pandemic>




Great resources for pandemic related policy shifts.

UNC System – Common Course Numbering

- Board of Governors – passed Dec 17
- Effective Fall 2022
- Aligns with the 400.1.5 Policy on Fostering Undergraduate Student Success (FUSS)
- Behind the scenes course number mapping

<https://www.northcarolina.edu/apps/policy/index.php?section=400.1.5>
Section II.a.7

- The UNC System Office shall, in consultation with faculty and staff from the constituent institutions, establish and maintain a common course numbering system for undergraduate lower division courses, which shall be mapped to the unique course numbers used at each respective institution of higher education. The president shall approve regulations to describe and implement this common undergraduate course numbering system, which shall be established and operational by the 2022-23 academic year.




Unclear about the details, but we do know that we will not be expected to change course numbers. Courses will be matched with other campus equivalents and eventually will be housed in a central repository for which students can access. As an aside, and in a personal conversation with the colleagues at the system office, I learned that they are also looking to create a hub for which campuses can access student coursework and upload credentials.

UNC System – Per Credit Hour

- Task Force on Pricing, Flexibility, & Affordability (*approved unanimously*)
 - Moved to the Committee on Budget & Finance (*motion approved*)
- Moving away from our tiered tuition model (0-5; 6-8; 9-11; 12+)
- **Beginning fall 2021**, charges will be based on credit hours registered.

I keep thinking of a certain insurance commercial...
“you pay only for what you need”

- Only affects tuition. No changes to fees
- Aligns tuition pricing practices for on-campus and distance education degree-credit courses.
- The change will apply to tuition charged to all new students entering the university in Fall 2021 & thereafter and returning students not covered under the Fixed Tuition Program (*ie, all non-resident students, resident graduate students, and resident undergraduates who no longer qualify for fixed tuition*).
- Fixed tuition is expected to go away at some point in the future.



More information will be forthcoming...

UNC System – Per Credit Hour

Tuition for Students Enrolled in Degree-Credit Courses

It is proposed that, effective with the fall term of 2021, resident students and nonresident students taking courses within North Carolina be charged the regular-term tuition rates established by the Board and that tuition rates for these students be implemented on a per-credit-hour basis to be calculated as follows:

- Undergraduate students shall be charged tuition per credit hour, at a rate equal to the annual undergraduate tuition rate at their institution divided by 24. The per-credit rate shall be capped at 12 credits per semester for fall and spring semesters, meaning undergraduate students shall not be charged for additional credits beyond 12 in a fall or spring semester.
- Graduate students shall be charged tuition per credit hour, at a rate equal to the annual graduate tuition rate divided by 18. The per-credit rate shall be capped at nine credits for fall and spring semesters, meaning graduate students shall not be charged for additional credits beyond nine per semester in a fall or spring semester.

It is further proposed that the Board continue to delegate to the president the authority to set tuition rates for nonresident students taking courses outside North Carolina and to approve tuition rates for self-supported summer enrollment.





FUSS 007 Repeat Limit Mod

- UNC System Office, primarily at the request of UNC Charlotte, is working with Ellucian to enhance a modification to enforce the repeated course limit at time of registration.
- As you are likely aware, there are some departments who have rules around this that are not currently enforceable by Banner.

Scenarios:

- Prevent a student from registering for a course they are currently enrolled in
- Stop registration after a student has reached X number of repeats regardless if the attempts were successful or unsuccessful
- Stop registration if a student has attempted and failed a course multiple times
- Ability to administratively control the number of times a certain course subject can be repeated



This originated from a UNC Charlotte request. We have had several departments inquire whether we could restrict registration based on attempts. We presented to the system office and they are now pursuing a mod for this. Several other campuses have now shown interest. We will keep you posted, if this develops. Currently, Banner is unable to enforce these at the time of registration.

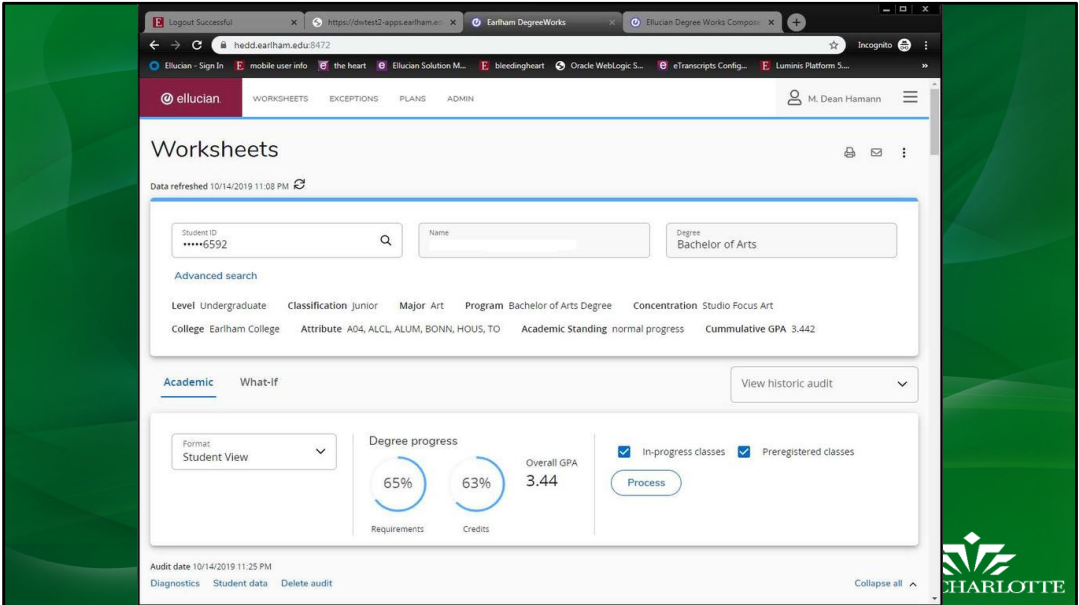
Degree Works Upgrade

Upgrade planned for summer 2021

- Upgrade will include the responsive dashboard (*shown on the next slides*)
- This upgrade (*as all upgrades are*) will be coordinated with the Graduate School

The Plan is to upgrade every summer going forward, to keep up with the latest versions





Example of the responsive dashboard.


Core D Science Majors INCOMPLETE

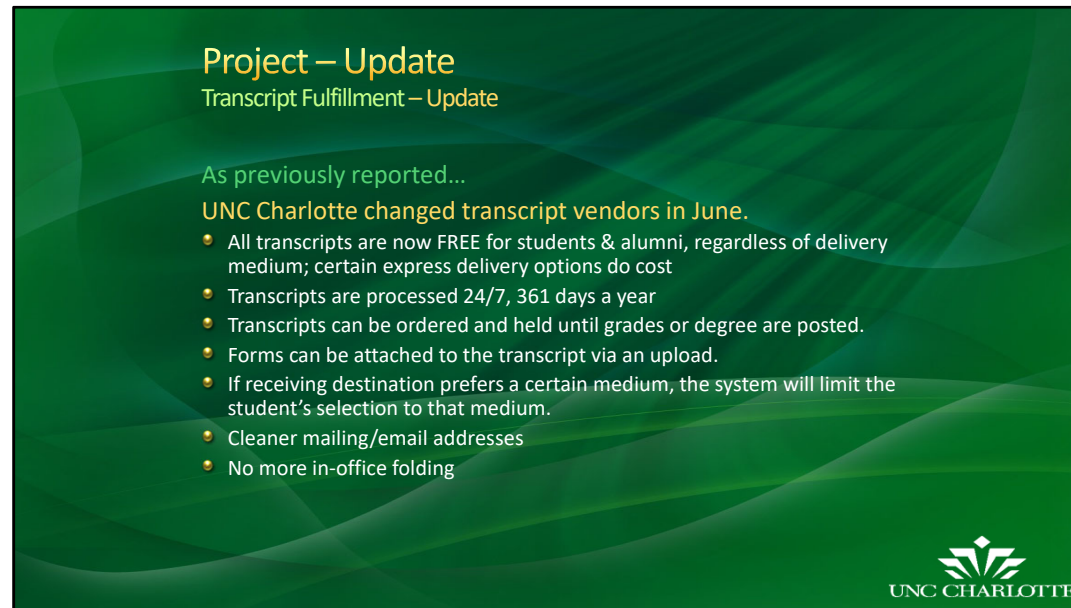
Credits required: 11 Credits applied: 8 Catalog year: Academic Year 2020-2021 GPA: 1.50

Unmet conditions for this set of requirements: 11 hours from 2 different disciplines are required. You currently have 8, you still need 3 more hours. A maximum of 8 hours in any one discipline.

	Course	Title	Grade	Credits	Term
2 Natural Science w/Lab from approved list					
Physical Geology w/ Lab	GEOL 1121	Intro Geosciences I:Phys Geol	IP	(3)	Fall 2020
	GEOL 1121L	Physical Geology Lab	IP	(1)	Fall 2020
Physics I w/ Lab	PHYS 1111	Introductory Physics I	D	3	Fall 2015
	PHYS 1111L	Lab for Phys 1111	B	1	Fall 2015
Science/Math/Technology Elective	Still needed: 3 Credits in GEOG 1112 or 1113 or 2553 or GEOL 1122 or PHYS 1111 or 1112 or 2211 or 2212 or MATH 1634 or 1501 or 2063 or 1401 or 2644				

List includes ECORE equivalents. Access this link for info <https://www.westga.edu/academics/ecore/uwg-equivalents.php>





Project – Update
Transcript Fulfillment – Update

As previously reported...

UNC Charlotte changed transcript vendors in June.

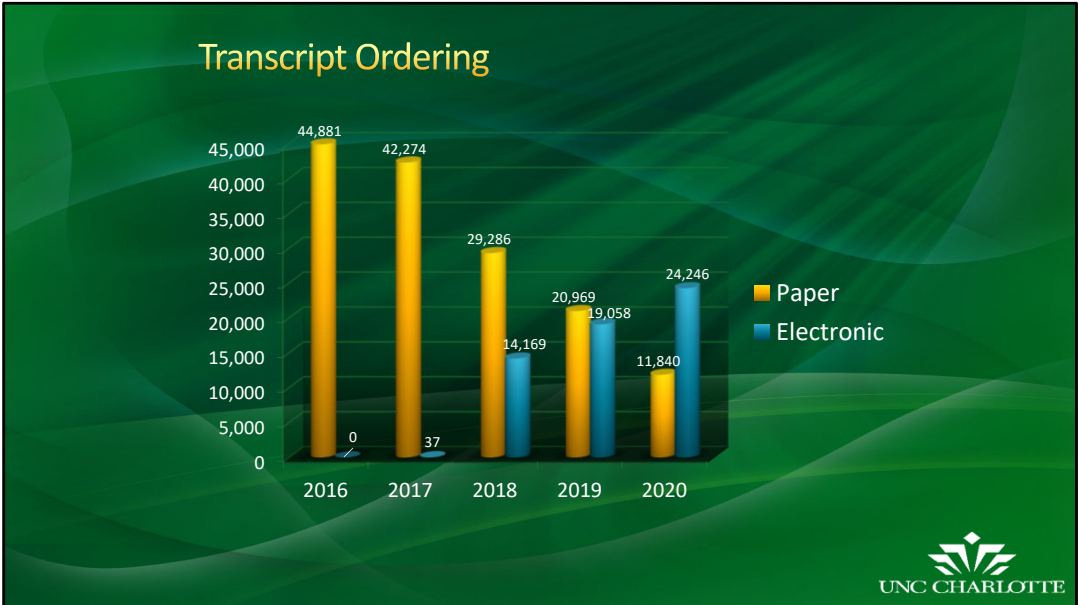
- All transcripts are now FREE for students & alumni, regardless of delivery medium; certain express delivery options do cost
- Transcripts are processed 24/7, 361 days a year
- Transcripts can be ordered and held until grades or degree are posted.
- Forms can be attached to the transcript via an upload.
- If receiving destination prefers a certain medium, the system will limit the student's selection to that medium.
- Cleaner mailing/email addresses
- No more in-office folding

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Previously mentioned in the fall...providing some data to show usage changes.

Q: What is the name of the new vendor?

A: Credentials Solutions. Instructions for ordering here: <https://ninercentral.uncc.edu/grades-transcripts-graduation/order-transcripts>. Although, they bought Parchment last January and have decided to retain the name Parchment because Parchment offers more services. The final transition to the new company name, Parchment, will finalize this summer.



We anticipated that the cost of absorbing the electronic transcript costs would be high (now free for students), but the cost has been more of a wash. Students are much more trusting of the current platform and students are now using electronic more than paper. Electronic transcripts are cheaper to produce than paper transcripts. Also, we have the option for a student to have their transcript held for grades or diploma. They don't have to request and then later find out that their grades are not complete and request multiple times to verify. We've always encouraged them to check their unofficial transcript before ordering, but that doesn't always happen. Now, they can request and we'll send when everything is complete. This, we anticipate, is the reason for less transcripts. It's the multiple requests that get expensive.


- October 2017 – Began offering electronic transcripts
- June 2020 – Switched vendors & no longer charging for electronic

Totals: 2016 - 44,881; 2017 – 47,311; 2018 – 43,455; 2019 – 40,027; 2020 – 36,086

Project – Early Stages
Student Educational Planner (SEP)

- Request: Test SEP with a small, 7-10 student pilot this spring.
- We are attempting to get up to speed on the documentation.
 - Much of the documentation surrounding settings is very vague and we are trying to understand what each setting controls.
- An Ellucian consultant has been contracted
 - The timing of the consultant is still unknown.
- SEP is a tool that works hand-in-hand with DegreeWorks, outlining a student's plan of study each semester (*8 semesters*)
 - The challenging part is related to our large transfer population and the fact that they matriculate with varying amounts of credit completed.

This is a priority project, but we are also juggling a number of other large projects that have fall deadlines. More to come...



Q: With the SEP will that also include requirements outside of the student's major, like honors requirements?

A: SEP allows students to plan for courses that appear on their degree audit.

Q: So if, for example, they're in the University Honors Program (which does appear as a section in DegreeWorks), SEP will include those requirements in the student's planning?

A: Some of that will depend on how templates are used, those decisions have not been made. There is some functionality that allows students to look at what is Still Needed on their audit. This is an early test to determine if SEP works for our campus. Functionality exists for what you are asking but how SEP will be used will vary, if we use it.

Project – Update
Grade Replacement (Opt-Out) – In Progress

Development & Testing ongoing – still on track for Fall 2021

New opting out process...

- First two eligible grade replacements (automatic)
- Students will see eligible courses throughout registration
- Students will be able to opt-out of the auto selection **after drop/add through the withdrawal deadline.**
- Students will be able to see how many grade replacements they've used and how many remain.
- **Note:** Some continuing students may be expecting to select in April, when registration opens. The current tool will open after drop/add going forward.

<https://provost.uncc.edu/policies/grading-fall-2021>

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Still on track... New tool, so every aspect and nuance has to be tested.

Q: So they can see their grade before they decide whether or not to opt out?

A: They will know the grade from the previous attempt but not the current attempt.

Q: What is the communication plan for informing students of the new grade replacement policy?

A: The communication plan is still being worked through.

Project – Update
Grade Replacement – Summer 2021

Summer 2021 grade replacement remains the same, under the pre-Fall 2021 policy. Students should plan to submit their request before the drop/add deadline.

<https://provost.uncc.edu/policies-procedures/academic-policies-and-procedures/grading-effective-until-fall-2021>



Project – Update

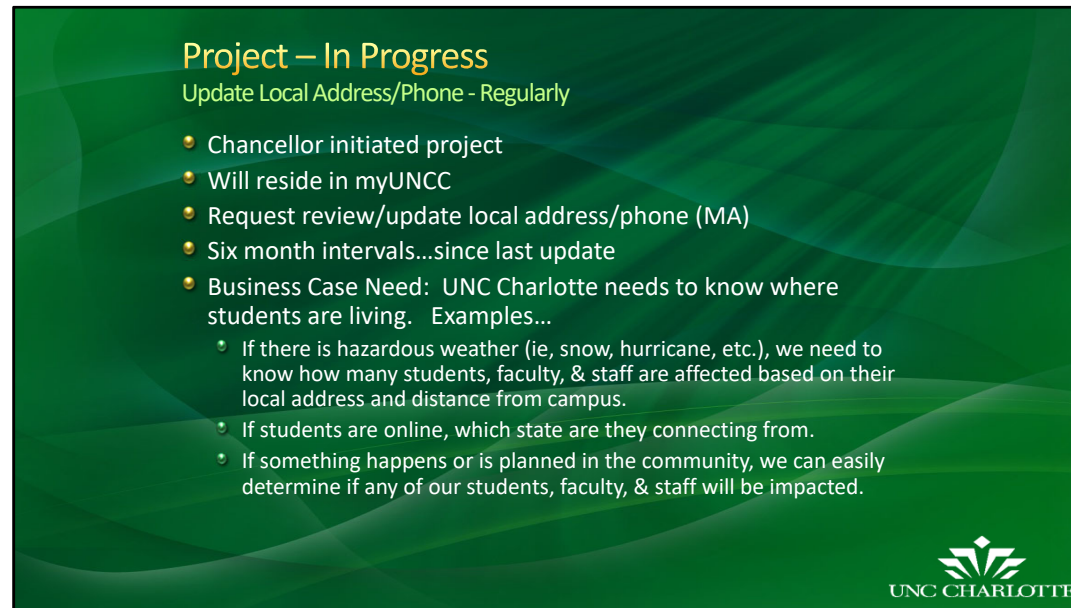
Banner Self-Service 9 (Delayed again – Summer 2021)

- Banner Self-Service 9 has been installed in test & production environments (*not turned on in Production*)
- Testing ongoing, but slowing due to emphasis on implementing SEP
- First will be General, then Student Profile, then Registration
 - Student Profile – Student contact info & demographic data

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Good news...the need to capture local addresses/phones has moved to another project, thus some of the pressure is off.

SSB9 General involves several areas of campus, so BFMT will lead the way for its rollout. Student Profile and Registration will follow. It is expected that faculty grade entry will follow. It is still to be determined if we will use attendance tracking. If we do, I don't anticipate (based on current information) that it will be required...just another tool.



Project – In Progress

Update Local Address/Phone - Regularly

- Chancellor initiated project
- Will reside in myUNCC
- Request review/update local address/phone (MA)
- Six month intervals...since last update
- Business Case Need: UNC Charlotte needs to know where students are living. Examples...
 - If there is hazardous weather (ie, snow, hurricane, etc.), we need to know how many students, faculty, & staff are affected based on their local address and distance from campus.
 - If students are online, which state are they connecting from.
 - If something happens or is planned in the community, we can easily determine if any of our students, faculty, & staff will be impacted.

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Similar to how your bank routinely asks you to confirm certain contact information when logging on to their site.

Comment: Please don't require updates from faculty/staff that often.



Project 272 – Moved to Implementation
Texting Platform

Subcommittee of the Student Financial Processes Committee (SFPC) – Fall 2020

- Looking for a texting platform
- Strategic Guidance
 - If-then logic, transactional texting – If you don't do this, then this will happen.
 - Recently identified need for guidance with marketing texts
- Target Audience: students, parents, faculty, and staff
- Opt out opportunities
- Not to confuse with emergency notifications

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Initially focused on transactional, but the last meeting identified a need to explore similar guidelines for marketing texts.



Fall Mini-Term
Forty-Niners Intensive Transfer (FIT) Proposal

- Two weeks (roughly 7-10 days) before the start of fall full term
- Small group of early adopters: Athletics & Computer Science
- There are still many other considerations: Housing, Immunization, Veterans Benefits, Residency, etc.
- The Offices of the Registrar, Financial Aid, Bursar, and Undergraduate Education have met
- The Part of Term Committee will review on March 24
- More information to come...as this develops.
- For more information on Part-of-Terms, visit <https://registrar.uncc.edu/resources/parts-term>

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This remains in a discussion stage. So far, no hurdles. It will be discussed further with the Part-of-Term committee later this month.

**Project – Update
Override Review & Proposal to Expand**

*Tabled again due to C19
Will pick up this summer/fall.*


CURRENT																						
Override	Description	Pre Req	Prerequisites	College	Level	Co Req	Repeat Hours	Course	Program	Link	Repeat Link	Class	Degree	Special Approval	Time	Capacity	Field of Study	Dept	Student Attribute**	Cohort	Mutual Exclusion**	
AUTH	Authorization	X	X			X		X	X			X	X	X				X	X	X	X	
CORSE	Override all but course	X	X					X	X			X	X	X				X	X	X	X	
PERMT	Permission to Register	X	X					X	X			X	X	X				X	X	X	X	
DUP	Allow duplicate enrollment		X																			
MUTUAL	Mutual Exclusion						X															X
REPEAT	Repeat allowed						X															
TIME	Time Conflict allowed														X							
BS	Early Entry - Grad School Only																					
BSB	Early Entry - Grad School Only																					
SUBSON	First/Staff Tutor/Waiver																					

PROPOSED																						
Override	Description	Pre Req	Prerequisites	College	Level	Co Req	Repeat Hours	Course	Program	Link	Repeat Link	Class	Degree	Special Approval	Time	Capacity	Field of Study	Dept	Student Attribute**	Cohort	Mutual Exclusion**	
AUTH	Authorization	X	X			X		X	X			X	X	X				X	X	X	X	
CORSE	Course Override	X	X					X	X			X	X	X				X	X	X	X	
PERMT	Override all but time, repeat, & dup	X	X			X		X	X			X	X	X				X	X	X	X	
PEREQ	Prereq Override	X																				
CLOSED	Ignore Max Capacity															X						
LEVEL	Level Override (ie. US perm to register for US)				X									X								
SPECIAL	Special Approval Granted											X		X								
CLASS	Class Standing Override											X		X				X	X	X	X	
PROGRAM	Course, Degree, Major, Dept, & College Override		X					X	X				X	X				X	X	X	X	
COHORT	Cohort & Attribute Override																				X	X
DUP	Allow duplicate enrollment		X																			
MUTUAL	Mutual Exclusion																					X
REPEAT	Repeat allowed						X					X										
TIME	Time Conflict allowed														X							
BS	Early Entry - Grad School Only																					
BSB	Early Entry - Grad School Only																					
SUBSON	First/Staff Tutor/Waiver																					

PREREQ (overrides prereqs only) – effective fall 2020

*Mutual Exclusion: Courses that are similar to other courses in content, but are not considered to be equivalent courses.
** Student Attribute Examples: ROTC Student, Athlete, Senior Citizen, Honors, etc.

Feedback, Questions?



An example of how more options might be beneficial occurred in fall. We needed the ability to override just prerequisites without affecting other blocks. This resulted in a permanent change. We will continue exploring additional opportunities to expand. The Office of the Registrar will reach out to our academic partners this summer to further discuss and understand.




Fall 2020 Registrar Forum Survey

- 14% said the Forum was too long (length)
- 86% said the Forum was just right (length)

- 86% said the Forum was useful and shared with others in their department

- Topics for next forum: Grade Replacement & Summer Session Prerequisite/Repeat issues resolved.



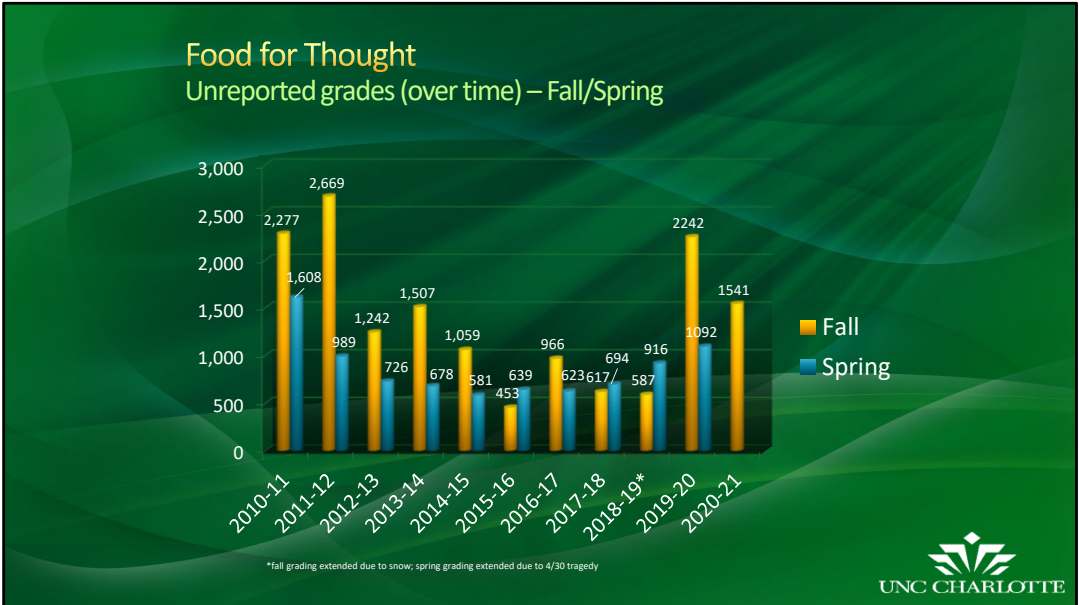
We covered an update to the grade replacement earlier. Summer Session Prerequisite/Repeat issues are still being vetted for a solution. For now, we will need to continue utilizing prereq and repeat overrides when students register for summer first half and second half.

Office of the Registrar

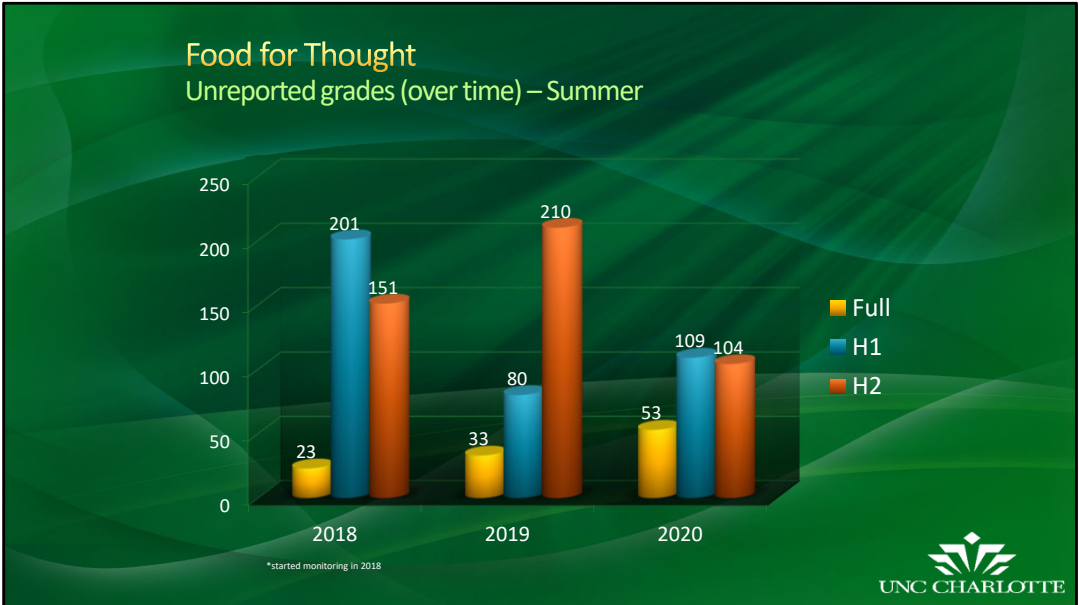
- The Office of the Registrar continues to operate remotely. We have a couple of staff who are coming to the campus 1-2 days per week. (*mail into/out of office & escapes*)
- The office remains closed to foot traffic.
- Niner Central continues to be the initial student contacts for the Office of the Registrar.
- We are handling escalated tickets from Niner Central and all other traditional operations remotely.
- No loss in productivity since March 13, 2020.








Remember...late grades have impacts for both our office, our partner offices, and the student.



We just started tracking summer late grades in 2018.
Remember...late grades have impacts for both our office, our partner offices, and the student.


Special Thanks!!

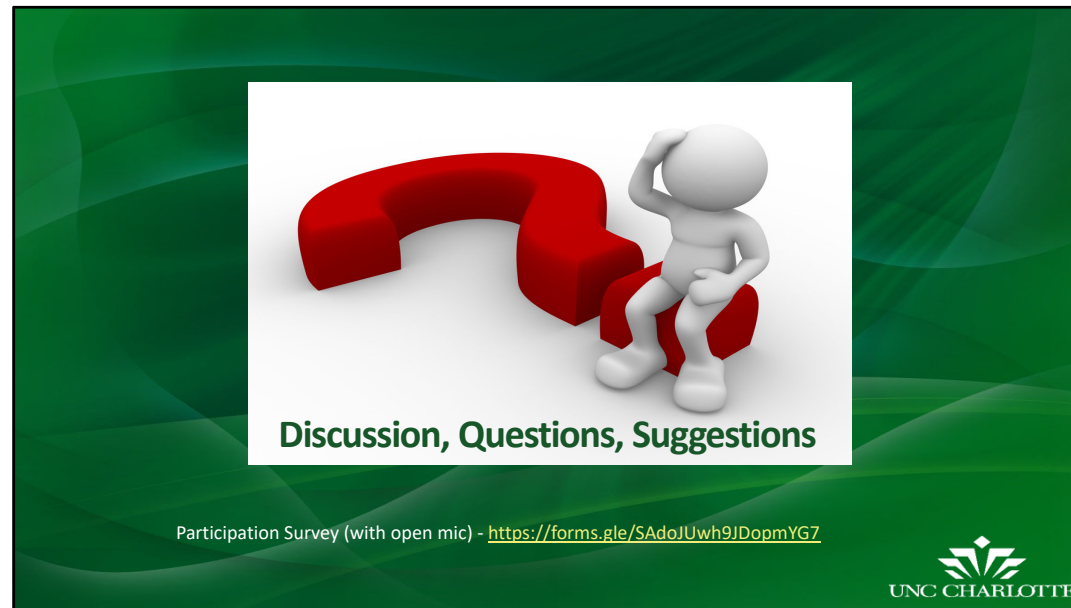


OneIT
Faculty
Advisors
Department Chairs
Associate Deans
Partner Office Staff

We cannot accomplish what we do without your assistance.

Thank You!





Q: How will the university will be enforcing our course load policy during summer?

A: We don't have a solution to this yet. Now that there is a single summer term, Banner looks at this as an entire semester. It doesn't recognize the first half and second half. We need to have a communication sent out to all students and give them a heads up that they need to stay at 7 hours and under to be successful. We'll need to rely on reports to monitor this.